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- ▾
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- [Stores](#)
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- [The Big Deal](#)

[Home](#) > [My eBay](#) > [My Messages: Inbox](#) > [Message:](#)My eBay [donnyboy1111](#) (46 ★)

- [Activity](#)
- [Messages](#)
- [Account](#)

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[Sent](#)

---

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[Flagged](#)

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**Message: (1 of 3)**[Back to Inbox](#)

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Subject: **You've received an answer to your question about item Micron 16GB 4 x 4GB DDR2 ECC Registered xw9400 ProLiant** Received: 14-Jan-10

From: **exw-com** Expires: 14-Jan-11

To: **donnyboy1111**

Item Id: **220534111776**

You responded to this message on 14-Jan-10



eBay sent this message to **Don Schimp (donnyboy1111)**. Your registered name is included to show this message originated from eBay. [Learn more.](#)

**Seller has responded to your question about this item**

Do not respond to the sender if this message requests that you complete the transaction outside of eBay. This type of offer is against eBay policy, may be fraudulent, and is not covered by buyer protection programs. [Learn More.](#)

Dear **donnyboy1111**,

it should work fine because it was working fine on my own server before it was shipping out. ram is hard to fail unless it was broke, which i believed not happen here. sound like compatibility issue with your motherboard. best is for you to put a pair up for auction. you can copy from my other auction here;

<http://cgi.ebay.com/ws/eBayISAPI.dll?ViewItem&item=320472128210&ssPageName=STRK:MESOX:IT>

also, incompatibility is non-refundable.  
thanks

- **exw-com**

**Did this answer your question? If not, let the seller know.**

From: **donnyboy1111**

To: **exw-com**

Subject: You've received an answer to your question about item Micron 16GB 4 x 4GB DDR2 ECC Registered xw9400 ProLiant

Sent Date: Jan-14-10 01:56:16 PST

Dear **exw-com**,

Hello,

What about returning just the defective pair, and refunding half of what I paid? I have already installed the working pair and would like to keep them

- **donnyboy1111**

From: **exw-com**

To: **donnyboy1111**

Subject: You've received an answer to your question about item Micron 16GB 4 x 4GB DDR2 ECC Registered xw9400 ProLiant

Sent Date: 14-Jan-10 02:57:59 EST

Dear **donnyboy1111**,

hello,

best is for you for ship all to me for the refund.

thanks

- exw-com

From: donnyboy1111  
To: exw-com  
Subject: Message from eBay Member Regarding Item #220534111776  
Sent Date: Jan-13-10 23:36:04 PST

Dear exw-com,

Hello,

I received the ram today, and it appears one stick of ram is defective and causes my system not to boot. I have determined that the other three seem fine allowing the system to be booted when tried separately and that for sure one pair is good. I would like to resolve this ASAP.

Thanks,  
Chris

- donnyboy1111



[Micron 16GB 4 x 4GB DDR2 ECC Registered xw9400 ProLiant](#)

Item Id: 220534111776

End time: 06-Jan-10 23:49:05 EST

Seller: [exw-com \(2779 ★\)](#)

99.5% Positive Feedback

Member since 29-Oct-07 in United States

Location: KS, United States

Listing Status: This message was sent while the listing was closed.

#### Here are more items from this seller

1U Server  
Computer Case  
DVD-Rom  
Supermicro  
SC811i-520



**Buy It Now** US  
\$55.00  
Shipping: Not Specified

Cyclades  
AlterPath KVM 32  
ports Remote  
Console 1U CAT5



**Buy It Now** US  
\$599.00  
Shipping: +US \$180.00

9004 HB1  
Xenon HID  
Look  
Headlights  
Bulbs  
Headlamps



0 Bids US  
\$7.95  
Shipping: +US \$8.00

194~168~158~2825~2821~161~912~921~922~906  
XENON BULBS



0 Bids US  
\$4.95  
Shipping: +US \$8.00

H4 9003 HB2  
Socket Wiring  
Harness  
Upgrade



0 Bids US  
\$5.95  
Shipping: +US \$8.00

[Visit Seller's Store](#)

#### Marketplace Safety Tip

- **Keep your money safe** - never pay for items with cash or instant money transfer services, such as Western Union or MoneyGram. In the past some sellers have exploited these payment methods in order to defraud buyers, so eBay has banned them from the site.
- Received a Second Chance Offer email? **Double check that it's genuine**: Second Chance Offer emails come directly from eBay and are shown in your My Messages.
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